



Jedi Knight or Stormtrooper!!

How to become a Master facilitator?

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Connect !!!

- Turn to your partner on the right and learn one thing about themselves?



Mentimeter

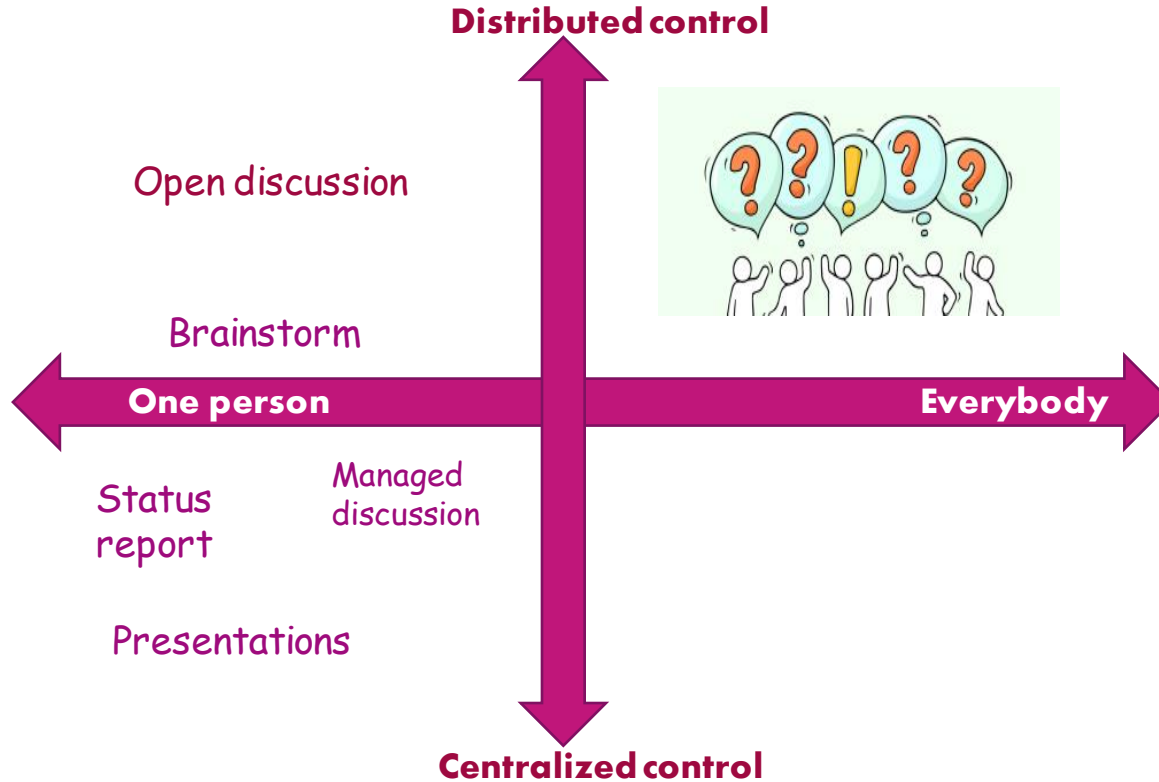


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What does facilitation mean to you?



Control of content and structure



Facilitator



- A facilitator is someone who helps a group of people understand their common objectives and assists them to plan to achieve them without taking a particular position in the discussion.”



“One who contributes structure and process to interactions, so groups are able to function effectively and make high-quality decisions. A helper and enabler whose goal is to support others as they achieve exceptional performance.”

Whether you can observe a thing or not depends on the theory that you use. It is the theory that decides what can be used - A. Einstein

- Be the guide, not a hero
- Make a problem a learning opportunity
- Prepare and design the flow of information.
- Energize the audience.
- Be clear and concise
- Establish working agreements at the beginning
- Adapt as needed
- Don't let emotions play in, bring in psychological safety

Habits of a facilitator!!!



TRUSTWORTHY



OBJECTIVE AND
NEUTRAL



TIME
MANAGEMENT



ENGAGED AND
FOCUSED



ESTABLISH
MUTUAL
LEARNING
ENVIRONMENT



CONFLICT
RESOLUTION



EFFECTIVE
BEHAVIOR



Build your “lightsaber”



- L** Lighten
- I** Include
- G** Guide
- H** Harmony
- T** Time box
- S** Synergy
- A** Adapt
- B** Body language
- E** Energize
- R** Respect



Let's facilitate!!!

- Write down one challenge that you see in your meetings today?
- Pass it any person in front or to the side.
- Add a number 1-5 indicating the importance of the challenge to you. 1= low; 5= high
- Pass it on to another person you have not before.
- Add a number 1-5 indicating the importance of the challenge to you. 1= low; 5= high
- Pass it on to another person you have not before
- Add a number 1-5 indicating the importance of the challenge to you. 1= low; 5= high
- Total the numbers and write the sum of all numbers.



Liberating structures

LS Menu 	Wicked questions 	What ³ debrief 	Min specs 	Heard, seen respected 	What I need from you 	Integrated autonomy 
Design elements 	Appreciative interviews 	Discovery and action dialog 	Improv prototyping 	Drawing together 	Open space 	Critical uncertainties 
1-2-4-All 	TRIZ 	Shift & share 	Helping heuristics 	Design storyboards 	Generative relationships 	Ecocycle 
Impromptu networking 	15% solutions 	25 : 10 crowdsourcing 	Conversation café 	Celebrity interview 	Agree/certainty matrix 	Panarchy 
9-whys 	Troika consulting 	Wise crowds 	User experience fishbowl 	Social network webbing 	Simple ethnography 	Purpose to practice 



Thank you

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